

# VISITOR/SUPPORT PARTNER GUIDELINES

Effective Date: February 10, 2025

**General Guidelines: Applies to all visitors/support partners at all applicable locations.**

**Must be symptom-free. Symptoms include:**

- Cough
- Fatigue
- Headache
- Sore throat
- Fever or chills
- Shortness of breath
- Muscle or body aches
- New loss of taste or smell
- Nausea or vomiting, diarrhea
- Congestion or runny nose

- ✓ Cannot have had a diagnosis of COVID19 in the last 10 days or awaiting the results of a COVID19 test (not including pre-surgical COVID19 test). Please do not enter the building if this applies to you.
- ✓ Mask must be worn by anyone with known exposure to COVID19 within the past 10 days.
- ✓ Pediatric patients – Two visitor/support partners permitted.
- ✓ Visitors under age 18 must be accompanied by an adult.
- ✓ No visitor limits for patients receiving end-of-life care.
- ✓ If you are visiting a patient who is COVID-positive, please wear a mask upon entering the hospital campus and stop at the nurses' station for instructions before entering the patient's room.

## VISITOR RESTRICTIONS APPLY IN THE AREAS LISTED BELOW

LOCATION/SERVICE	GUIDELINE
Birth Center	<b>During Labor:</b> Visitors allowed per patient request. <b>Post-Partum:</b> Visitors allowed per patient request. Visitors must be healthy, or they may be asked to leave. Children under 16 must be accompanied by a responsible adult at all times. <b>Suggested visiting hours: Noon – 6pm.</b>
Emergency/Urgent Care	Up to two patient support partners permitted to accompany the patient into the exam/treatment area per screening protocol.
Medical Imaging	One visitor/support partner can be permitted to escort the patient to the department and may be allowed to wait in a designated waiting area.
Surgical Associates Urology Orthopedic Associates Better Health Center Wound Care Center Rehab Services	One visitor/support partner permitted and must accompany the patient during the appointment.